

THE HUMAN-CENTERED ADVANTAGE



INCLUSIVE LEADERSHIP

Build trust, psychological safety, and belonging across diverse teams



STRATEGIC IMPACT

Use data and diverse insights to make decisions that improve best-in-market performance outcomes



CULTURAL TRANSFORMATION

Drive meaningful change that creates a human-centered culture and stronger mission aligned engagement



MEASURABLE RESULTS

Apply proven frameworks that deliver sustainable competitive advantage

"The Performance-Driven Diversity course transformed the way I lead my diverse teams. It gave me the tools to improve our innovation and performance and create a culture where everyone in our diverse organization thrives"

Course Participant



YOUR JOURNEY STARTS HERE



Invest in your leadership
Invest in your future
Invest in the people you serve
Create a competitive advantage

ENROLL TODAY



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Concordant
Healthcare Solutions Inc.

CERTIFIED HUMAN-CENTERED DESIGN LEADER (CHCD-L)

POWERED BY PERFORMANCE DRIVEN DIVERSITY™

An Executive Certification for Leaders
Building Inclusive Cultures and Driving
Best-in-Market Performance



Develop the Leader.
Elevate the Culture.
Transform the Future.



Evidence-Based Frameworks



Expert-Led Instructions



Practical Tools You Can Use



Certificate Awarded

Your Needs...Our Skills...Your Success

REQUEST EXECUTIVE BRIEFING



COURSE OVERVIEW

Performance-Driven Diversity™ powers the Human-centered Leadership Course, providing a comprehensive learning experience that blends theory, real-world applications, and reflective practices. Designed for emerging and senior leaders, this course helps you develop empathy, make inclusive decisions, achieve best-in-market results, and improve organizational competitiveness.



Duration

2 Hours Per Module. 8 Modules



Format

100% Online with Virtual Facilitated Sessions. SCORM compatible and customizable



Certificate Awarded

Human-Centered Design Professional



Ideal For

Healthcare, Community, Policy, Profit and Nonprofit leaders

WHAT YOU'LL LEARN



Human-Centered Mindset

Lead diverse individuals and teams with self-awareness, empathy and mission focused purpose



Performance-Driven Diversity

Build inclusive, mission focused strategies and remove barriers to engagement and innovation to create a competitive advantage



Data Guided Decision Making

Use data and analytics to drive equitable and exceptional performance outcomes in competitive markets



Leading Mission Focused Change

Navigate change in complex environments, engage diverse stakeholders, and lead human-centered cultural transformation



Measuring Impact of Diverse Culture

Evaluating mission-aligned results, enhance improvement strategies and celebrate success of diverse individuals and teams

“Beyond Grateful:”

Dr. Young and team. On behalf of the team, thank you for your knowledge, humor and transparency and leading us to move the diverse culture of FHC forward.”

Chief Medical Officer

LEAD WITH PURPOSE. DESIGN CHANGE. DRIVE PERFORMANCE

The Performance Driven Diversity™ Professional Course equips you with the skills, tools and strategies to lead diverse individuals and teams, enhance human-centered cultures and create a best-in-market competitive advantage



Dr. Young, I love working with you and your team. You have helped change our culture where we are more mission-focused and have eliminated the unnecessary “noise” that often interfered with team projects and we are much better at recognizing the value of embracing each diverse perspective in our organization..

- Chief Operating Officer



PERFORMANCE OUTCOMES

This course delivers measurable results that drive organizational excellence



INCREASE ENGAGEMENT

Create mission aligned cultures where people thrive



IMPROVE INNOVATION

Leverage diverse perspectives to strengthen strategic thinking



STRENGTHEN LEADERSHIP

Develop adaptive leaders prepared for uncertain environments



ENHANCE PERFORMANCE

Align culture, people and strategy for measurable results



BUILD COMPETITIVE ADVANTAGE

Create best-in-market organizational capability

HUMAN-CENTERED LEADERSHIP - HUMAN-CENTERED CARE - HUMAN-CENTERED CULTURE - BEST IN MARKET PERFORMANCE